



**Police & Crime
Commissioner**
FOR HERTFORDSHIRE

Decision by the Police and Crime Commissioner for Hertfordshire

Subject: Navigator Diversion Programme – Delivery Partner and Pilot Funding

Report of: Office of the Police and Crime Commissioner

Date: 16/06/2026

Summary

The Police and Crime Commissioner has agreed to:

- **Approve HACRO as the delivery partner for the Navigator diversion programme,** supporting work with prolific shoplifters to address the underlying causes of offending and reduce reoffending.
- **Approve funding of £50,000 for a one-year pilot of the Navigator programme.**
- **Approve funding of £10,000 to commission an independent evaluation of the pilot.**
- **Support the implementation and monitoring of the pilot programme,** including evaluation of outcomes and learning to inform future commissioning decisions.

This decision supports delivery of the Police and Crime Plan's commitment to tackle crime and reoffending. The pilot will provide targeted support to prolific shoplifters through mentoring, diversionary activity and access to support services, with the aim of addressing the underlying causes of offending behaviour and reducing repeat offences.

Recommendation

To note the decision.

I hereby approve the decision above.

Jonathan Ash Edwards

Police and Crime Commissioner for Hertfordshire

Date: 16 June 2026