



**Police & Crime
Commissioner**
FOR HERTFORDSHIRE

Decision by the Police and Crime Commissioner for Hertfordshire

Subject: Provision of M365 Copilot Premium Licences for OPCC Staff

Report of: Office of the Police and Crime Commissioner

Date: 09/04/2026

Summary

The Police and Crime Commissioner has agreed to:

- **Approve the provision of M365 Copilot Premium licences for all OPCC staff**, enabling enhanced use of AI tools across Microsoft Word, Excel, PowerPoint, Outlook, SharePoint and Teams.
- **Invest £8,466 per annum** to support workforce productivity, digital transformation and improved efficiency across the organisation.
- **Support a governed and secure rollout** of Copilot Premium, including mandatory training, adherence to BCH Information Security governance, and the establishment of an OPCC AI Agent register monitored by the PMO.
- **Enable long-term productivity gains**, with evidence demonstrating that minimal daily time savings per user would offset the full annual cost of the licences.

This decision supports the OPCC's commitment to modern, efficient ways of working and ensures staff are equipped with advanced digital tools to operate effectively in a data-rich environment.

Recommendation

To note the decision.

I hereby approve the decision above.

Jonathan Ash Edwards

Police and Crime Commissioner for Hertfordshire

Date: 9 April 2026