



**Police & Crime
Commissioner**
FOR HERTFORDSHIRE

Decision by the Police and Crime Commissioner for Hertfordshire

Subject: Accelerating OPCC Innovation: Zero-Cost Deployment of AI Agents and Power Platform Automation

Report of: Office of the Police and Crime Commissioner

Date: 09/03/2026

Summary

The Police and Crime Commissioner has agreed to:

- Approve participation in two Microsoft-funded programs introducing AI agents, Microsoft Copilot, and Power Platform automation into OPCC operations at a total cost of £0.00.
- Engage Ingentive, a Microsoft Platinum Partner, as the delivery provider with no procurement required and no financial commitment.
- Establish a small PCCS pilot group to test AI agents and early automations before wider implementation, ensuring safe deployment aligned with the policing AI covenant.
- Develop a roadmap for broader OPCC—and potential constabulary—adoption of AI-driven improvements to support efficiency, transparency and delivery of the Police and Crime Plan.

This fully funded engagement modernises processes, reduces manual workload, strengthens data quality and creates operational value without financial risk.

Recommendation

To note the decision.

I hereby approve the decision above.

Jonathan Ash Edwards

Police and Crime Commissioner for Hertfordshire

Date: 9 March 2026