

Independent Custody Visits

Hertfordshire Snapshot October 2025 – December 2025



Police & Crime
Commissioner
FOR HERTFORDSHIRE

Detainees in custody

219[∨]

ICV visits

19[∨]

Detainees visited

74[∨]

Issues Raised

16[∨]



Detention time (2)



Staffing Levels (3)



Stock Levels (2)



Maintenance (6)



Cleaning (3)

**Positive comments
around treatment and
care**



“Treatment has been very good”

“Been really good here”

Happy with treatment in custody

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The maintenance issues all relate to the showers previously reported as being out of action. This was cleared up during the quarter and found to be down to miscommunication.

The issues have been resolved and communication of the out of order showers improved.



A dirty smoke sensor, dirty microwave and a used towel was noted as the cleaning issues

This was immediately tasked to be resolved, with no further issues reported.



Long detention times was reported for the quarter.

The long detention times were due to one detainee waiting for a court appearance and one being part of a very complex case which was resulting in a delay to be interviewed, detainee had been kept informed.



Number of Independent Custody Volunteers is at 20

ICV recruitment campaign to be launched across social platforms along with additional promotion of the scheme